19–25 OCT 2026

What changed in AI agents for knowledge work

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SWIPE →

CLAUDE · ANTHROPIC

Claude Enterprise puts chat and Cowork in one conversation

WHAT CHANGED

Claude Enterprise now combines chat and Cowork in one conversation on web, desktop and mobile. Agentic tasks run in isolated cloud sessions and continue after the user closes their laptop.

WHY IT MATTERS

Teams can move from a question to a report, analysis or deck without switching modes, and return to the work on another device.

> WHAT STAYS HUMAN
>
> **You set the task, review the output and decide what is ready.**

FOR Consulting · Finance · Operations · Everyone who writes

IN CLAUDE WEB · CLAUDE DESKTOP · CLAUDE MOBILE

NOTION AGENT · NOTION

Notion agents can now work on tasks for up to 24 hours

WHAT CHANGED

Notion Agent and Custom Agents get their own computer and browser, with better context management for tasks lasting up to 24 hours. A new Review for me mode uses a separate model to check actions before they run.

WHY IT MATTERS

Teams can delegate longer research and document tasks with fewer interruptions. They still need clear instructions and a review of the finished work.

> WHAT STAYS HUMAN
>
> **You define the scope and decide whether the result is accurate.**

FOR Consulting · Operations · Marketing

IN NOTION

CLAUDE · ANTHROPIC

Claude Duet previews a proactive assistant, US waitlist only

WHAT CHANGED

Claude Duet opens a research preview by waitlist for US Pro and Max subscribers. It monitors connected apps, prepares work in the background and asks for approval before sending messages, making payments, signing documents or deleting content.

WHY IT MATTERS

Eligible users can try a proactive assistant for briefings and follow-up work. The initial preview is limited to the US.

> WHAT STAYS HUMAN
>
> **You approve consequential actions and choose which accounts to connect.**

FOR Executives | Consulting | Operations

IN CLAUDE WEB | GMAIL | SLACK

GEMINI · GOOGLE

Docs Live turns voice notes into drafts in Google Docs mobile

WHAT CHANGED

Docs Live is available to eligible users in Google Docs on Android and iOS. It turns voice conversations into structured drafts using context from Gmail, Drive, Chat and the web.

WHY IT MATTERS

People can turn spoken notes into a proposal or update while away from their desk.

WHAT STAYS HUMAN

You check the context, facts and final wording.

FOR Consulting · Marketing · Public sector

IN GOOGLE DOCS · GMAIL · GOOGLE DRIVE · GOOGLE CHAT

GEMINI · GOOGLE

Gemini in Sheets can query a full BigQuery dataset

WHAT CHANGED

Gemini in Connected Sheets can query the full BigQuery dataset, answer follow-up questions and build refreshable charts, pivots and dashboards. Rollout starts on 19 October for eligible plans.

WHY IT MATTERS

Analysts can ask questions of large datasets from Sheets and review a proposed dashboard before it is built.

WHAT STAYS HUMAN

Analysts validate query logic, definitions and conclusions.

FOR Finance Consulting

IN GOOGLE SHEETS BIGQUERY

GEMINI · GOOGLE

Google Chat adds automatic meeting recap cards

WHAT CHANGED

Google Chat adds automatic meeting recap cards with summaries, decisions, action owners and links to Gemini notes, recordings and transcripts. Recaps require Take notes for me and a meeting chat.

WHY IT MATTERS

Teams can find agreed actions in their ongoing conversation after a meeting.

> WHAT STAYS HUMAN
>
> **Participants confirm decisions and who owns the next steps.**

FOR Operations · Consulting · Public sector

IN GOOGLE CHAT · GOOGLE MEET · GOOGLE DRIVE

NOTION AGENT · NOTION

Notion changes AI credits: Standard and Select

WHAT CHANGED

Business and Enterprise seats include 1,500 monthly Standard credits and 500 Select credits. Existing customers move on 2 November. Standard covers automatic model selection; Select covers chosen models and Custom Agents.

WHY IT MATTERS

Teams need to budget separately for everyday AI work and chosen models or Custom Agents.

> WHAT STAYS HUMAN
>
> **Admins decide extra spending and how to fund shared agents.**

FOR Operations · Finance · Procurement

IN NOTION

CHATGPT · OPENAI

ChatGPT adds locked chats behind a PIN or device login

WHAT CHANGED

Locked chats are rolling out to Free, Go, Plus and Pro on web, mobile and desktop. They hide selected conversations from ordinary history and search and need a PIN or device authentication to open.

WHY IT MATTERS

Users can keep selected conversations less visible when sharing a screen or device. Retention and model-improvement settings stay the same.

WHAT STAYS HUMAN

You choose which chats to lock and what goes in them.

FOR Legal · Finance · Executives

IN CHATGPT WEB · IOS · ANDROID · MACOS · WINDOWS

GROK BOT · XAI

Grok Bot builds editable Pages and keeps them updated

WHAT CHANGED

Bots can build editable Pages such as reports, memos and dashboards and keep them updated. Users can share Pages across their organisation, subject to admin controls.

WHY IT MATTERS

Teams can maintain a live work product rather than repeatedly requesting a new static document.

> WHAT STAYS HUMAN
>
> **You choose permissions and check the finished work.**

FOR Consulting | Operations | Marketing

IN GROK BOT

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